



## Tennessee Regulatory Authority

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For Release: March 29 2001

### **Consumer Advisory: Beware of fee-based, no-call telemarketing services**

**Nashville** – The Tennessee Regulatory Authority (TRA) would like to remind consumers that there is no charge to participate in the Tennessee Do Not Call program, and that offers to participate in other fee-based programs are not affiliated with the state's program.

This advisory is in response to complaints to the TRA about companies offering telemarketing no-call services to consumers for a fee. The fees range from \$100 to \$300, and are billed to a consumer's credit card.

"We want to remind consumers that the Tennessee no-call program is free-of-charge, and that any offer to participate in a national no-call program is not related to the state's program. Consumers should be on the lookout," says a TRA official.

Registered participants in the Tennessee Do Not Call program who have been contacted by a national no-call service are asked to report the solicitation call to the TRA at 1-800-342-8359 Ext. 200.

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The Tennessee Regulatory Authority is a state agency that provides regulatory oversight to Tennessee's investor-owned public utilities. Our oversight includes approximately 1200 utility providers including the intrastate transmission of natural gas. For more information about the TRA, please visit our web site at [www.state.tn.us/tra](http://www.state.tn.us/tra).

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